

This EPOS upgrade promotion (the “Promotion”) is being run by PayPoint Network Limited (“PayPoint” or the “Promoter”) and is only open to eligible PayPoint Agents as set out below. These terms considered as “other documentation” pursuant to clause A.2.5(f) of your General Retailer Agreement and any defined terms used here are as set out in the General Retailer Agreement.

1. **Promotion Period:** 1 March 2021 to 31 March 2021 (the “Promotion Period”).
2. **Eligibility:** Existing PayPoint Agents who presently have PayPoint EPOS Base or Core packages on an existing PayPoint One terminal within their Authorised Site, excluding:
  - a. all parties contracting with PayPoint due to a change of ownership or change in control that has occurred at an Authorised Site;
  - b. any additional PayPoint One Terminals a PayPoint Agent wishes to take at their Authorised site; and
  - c. PayPoint Agents who are in their notice period of their PayPoint Agreement or who have less than 1 month left of their contract Term.
3. **Promotion:** PayPoint Agents who elect to participate during the Promotion Period shall receive the upgraded PayPoint EPOS package for a period of 1 month (the “Trial Period”), and will continue to pay the Service Fee for their existing EPOS package during that time. After the Trial Period, the PayPoint Agent will resume with their existing EPOS package, unless the PayPoint Agent elects within the Trial Period to continue receiving their upgraded EPOS package. In order to continue receiving the upgraded EPOS package, the PayPoint Agent will be required to sign a new Agreement with PayPoint for a new 5 year contract Term, and PayPoint may require the renewal of some or all PayPoint Agency Services and PayPoint Products the PayPoint Agent presently undertakes or receives. The EPOS package will be charged at full price under such new Agreement.
4. For the avoidance of doubt, during the Trial Period the PayPoint Agent may be billed for the upgraded EPOS package but will receive a credit from PayPoint which equates to the PayPoint Agent effectively paying the Service Fee of their existing EPOS package.
5. The upgraded EPOS package shall be delivered as a remote software update to the PayPoint Agent’s PayPoint One terminal. PayPoint will provide the PayPoint Agent with a cash drawer for use with their new package if they have not already been provided with one.
6. **Receiving the upgraded EPOS package:** If a PayPoint Agent wishes to continue receiving the upgraded EPOS package, they must contact the PayPoint Contact Centre via [contactus@paypoint.com](mailto:contactus@paypoint.com) or on 0330 400 0000. Alternatively, PayPoint may contact the PayPoint Agent and the PayPoint Agent may notify PayPoint then. The PayPoint Agent will be required to return any cash drawer provided as a result of this Promotion, if requested by PayPoint.
7. During the Trial Period, any other fees or charges outside Service Fees that may be incurred by a PayPoint Agent during such time (for example a Gateway Fee or Setup Fee for symbol or wholesale suppliers) remain payable by the PayPoint Agent and are not refundable if the PayPoint Agent chooses to downgrade.

8. This Promotion will be governed by laws of England and the jurisdiction of the Courts of England.

**Promoter:** PayPoint Network Limited, 1 The Boulevard, Shire Park, Welwyn Garden City, Hertfordshire, AL7 1EL