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# CollectPlus provides free returns for Surfdomes customers

## *Surfdome customers to use network of local shops to return purchases*

**5<sup>th</sup> December 2011:** [Surfdome](#) is now offering its customers the chance to return goods free of charge through CollectPlus' network of 4,500 corner shops.

With all CollectPlus outlets open from early until late and most open seven days a week, customers of the online surf wear store can now choose to drop their parcels off at a local shop at a time that suits them.

Mark Lewis, CEO of CollectPlus, says: *"The link-up with CollectPlus means that Surfdomes is now able to offer services which respond to the busy lives of its customers. We are delighted to be working with such an innovative and growing ecommerce business and enabling them to provide customers with choice and convenience when returning items, without any extra cost."*

Justin Stone of Surfdomes says: *"Thanks to our partnership with CollectPlus, we can now provide our customers with the option to drop off their returns at over 4,500 participating convenience stores. We are very pleased to be able to introduce this returns service as offering our customers value for money and convenience is our main aim."*

82% of people in towns in the UK live within a mile of a CollectPlus shop, which are all part of the PayPoint network. CollectPlus provides additional choice, flexibility and convenience for retailers and their customers. Not only do customers benefit from the extended opening hours, but retailers are able to accurately track goods as they make their way back to the depot, allowing them to manage stock more effectively.

CollectPlus is a joint venture between PayPoint, the UK's leading retail payment network, and the UK's leading parcel delivery company, Yodel.

**ENDS**

**For more information or to speak to Mark Lewis of CollectPlus, please contact the CollectPlus Press Office on:**

**T: 0207 025 6500**

**E: [collectplusteam@redconsultancy.com](mailto:collectplusteam@redconsultancy.com)**