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Costcutter Supermarkets Group to integrate PayPoint's PPOS

7 August 2012: Costcutter Supermarkets Group is set to launch PayPoint's EPOS integration tool, PPOS, across its store network following a successful in-store trial.

As one of the first retailers to do so, PPOS has been fully integrated into Costcutter Supermarkets Group's bespoke CPOS system and removes the need for a separate terminal for PayPoint transactions. All payments and top ups are carried out through the store's existing CPOS system which significantly speeds up transaction times and customer service. Operated via broadband, the new PPOS system also enables Costcutter's retailers to automatically capture information directly into their CPOS system, providing faster cash reconciliation.

Kevin Widdrington, IT Director for Costcutter Supermarkets Group, said: "We have always prided ourselves on providing retailers with new and innovative ways to improve store performance and being one of the first retailers to introduce PPOS underlines our commitment to delivering best-in-class IT systems. PPOS has been integrated in Costcutter Supermarkets Group's CPOS system and has been successfully trialled across a number of our stores. The system is now ready for full roll out across all of our stores and fascias."

The new deal sees PayPoint providing the software for the new PPOS application, as well as the hardware peripherals for accepting smart keys and contactless smart cards. Costcutter Supermarkets Group's CPOS tills automatically configure themselves by communicating with PayPoint's host systems, which continually updates to remove the need for wholesale changes when new systems are introduced.

Kevin Widdrington added: "As all PayPoint services are available via the store's CPOS system, rather than a separate dedicated terminal, the PPOS system makes the whole process much simpler for both the retailer and the customer, improving transaction times."

Andrew Goddard, Retail Director at PayPoint UK & Ireland, said: "PPOS is just one in a succession of major investments we have made to deliver real improvements in the services we provide for retailers, and I'm delighted that Costcutter Supermarkets Group has integrated it into CPOS for its members. Those retailers who adopt it will quickly profit from this technical improvement to our service, which, together with other innovations on the way, such as Single Daily Settlement, will help them get profit from the wide variety of services available through PayPoint to attract more customers to spend more money in their stores."

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