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PayPoint and eBay win award at World Post and Parcel Awards

Welwyn Garden City, 20 June 2019: PayPoint is delighted to have won the best On Demand Delivery Award at the prestigious World Post and Parcels Awards (WWP) this week alongside eBay, for its customer click & collect service.

In July 2018, PayPoint and eBay teamed up to offer buyers and sellers on eBay the option of having parcels delivered to 2,500 selected Collect+ locations. The service rollout to the 2,500 stores has been a huge success and further expansion to more locations across the 7,000+ store network will follow in the coming months.

The eBay in-store experience is very simple: for customer parcel collections, the retailer simply scans the customer's collection barcode, locates the parcel and keys in a short code before handing over the customer's parcel.

Commenting after receiving the joint award, Gary Winter, Parcel Services Director at PayPoint, said: *"We're extremely proud that PayPoint and our retail partners, in collaboration with eBay, are able to provide this service for customers, and we are delighted to be recognised by the WWP Awards. This is a multi-carrier world, where shoppers will buy from multiple sites and expect deliveries via multiple courier companies to one convenient location and we're pleased that by working with the UK's largest on-line retailers, market places and carriers, the Collect+ store network is uniquely placed to provide an open access network of locations to fulfil that need."*

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ABOUT PAYPOINT

In thousands of retail locations, at home and on the move, we make life more convenient for everyone.

For retailers, we offer innovative and time-saving technology that empowers convenience retailers in the UK and Romania to achieve higher footfall and increased spend so they can grow their businesses profitably. Our innovative retail services platform, PayPoint One, is now live in over 13,000 stores in the UK and offers everything a modern convenience store needs, from parcels and contactless card payments to EPoS and bill payment services. Our technology helps retailers to serve customers quickly, improve business efficiency and stay connected to their stores from anywhere.

We help millions of people to control their household finances, make essential payments and access instore services, like parcel collections and drop-offs. Our UK network of 28,000 stores is bigger than all banks, supermarkets and Post Offices together, putting us at the heart of communities nationwide.

For clients of all sizes we provide cutting-edge payments technologies without the need for capital investment. Our seamlessly integrated multichannel payments solution, MultiPay, is a one-stop shop for customer payments. PayPoint helps over 500 consumer service providers to save time and money while making it easier for their customers to pay – via any channel and on any device.