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PayPoint and ebay win MetaPack Delivery Excellence Award

Click & Collect partnership named winner in 'Best Domestic or International Delivery Options' category

Welwyn Garden City, 28 February 2019: PayPoint and ebay have been announced as the winners of the "Best Domestic or International Delivery Options" award at MetaPack's prestigious Delivery Excellence Awards 2019.

Voted on by over 100 industry leaders, PayPoint and ebay won the award for their Click & Collect initiative which saw the Collect+ network - that PayPoint owns and operates at over 7,000 convenience stores - opened up to eBay buyers and sellers in the UK. By partnering with PayPoint, ebay offers its customers the option to choose to collect products from over 2,500 Collect+ stores.

Rob Hattrell, Vice President of ebay UK, said: "It's a great achievement to have our partnership with PayPoint recognised through the receiving of a Delivery Excellence Award. It's important that we're able to offer this delivery method to each of our 25 million ebay UK customers a month and it's brilliant to see it go from strength to strength."

Dominic Taylor, CEO at PayPoint said: "This award is a great achievement for all involved and we are thrilled that the ebay Click & Collect solution has been recognised via a prestigious industry accolade. The full roll-out to 2,500 stores was completed in the space of just four weeks and since then we have seen rapid adoption of the ebay Click & Collect service across our Collect+ network. Winning this award is an important milestone for our open-carrier parcel solution."

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ABOUT PAYPOINT

In thousands of retail locations, at home and on the move, we make life more convenient for everyone.

For retailers, we offer innovative and time-saving technology that empowers convenience retailers in the UK and Romania to achieve higher footfall and increased spend so they can grow their businesses profitably. Our innovative retail services platform, PayPoint One, is now live in over 12,000 stores in the UK and offers everything a modern convenience store needs, from parcels and contactless card payments to EPoS and bill payment services. Our technology helps retailers to serve customers quickly, improve business efficiency and stay connected to their stores from anywhere.

We help millions of people to control their household finances, make essential payments and access in-store services, like parcel collections and drop-offs. Our UK network of 28,000 stores is bigger than all banks, supermarkets and Post Offices together, putting us at the heart of communities nationwide.

For clients of all sizes we provide cutting-edge payments technologies without the need for capital investment. Our seamlessly integrated multichannel payments solution, MultiPay, is a one-stop shop for customer payments. PayPoint helps over 500 consumer service providers to save time and money while making it easier for their customers to pay – via any channel and on any device.