

27 Feb 2025

PayPoint boosts inclusivity and accessibility for retailers with new translated guides

PayPoint boosts inclusivity and accessibility for retailers with new translated guides

- Acting on feedback from retailer partners, PayPoint has launched helpful online training guides in Urdu, Indian Punjabi and Sinhalese
- The languages have been selected due to being the most widely spoken among retailers across its network who do not speak English as a first language
- The resources have been launched to help retailers easily access the vital community services available to serve their local communities and to earn more revenue from the wide range of opportunities to earn with PayPoint

Welwyn Garden City, 27 February 2025: PayPoint has taken further steps to increase the accessibility of its services by making key training guides available for retailers in Urdu, Indian Punjabi and Sinhalese – the most widely spoken languages among retailers across its network who do not speak English as a first language.

To better help retailers make the most of PayPoint in store, translated guides are now available to download online for the PayPoint Mini and Connect [here](#). Retailers will also be sent emails with the resources on launch.

Antony Sappor, Retail Proposition & Partnerships Director, PayPoint, said: “We’re always listening to feedback from our network of retailer partners and are always looking at ways we can make resources as accessible as possible. By providing key materials in a wider array of translations, we hope that more of our retailer partners can take advantage of the tools on offer to help their businesses thrive, delivering the best possible service to their local communities.”

For further information on the translated guides, or if there is a language which you would like to be considered for future translations, retailers are encouraged to feedback to PayPoint at contactus@paypoint.com.