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PayPoint launches new predictive text for parcel barcodes

Welwyn Garden City, 11 October 2019: PayPoint today announces the launch of predictive text for parcel barcodes, its latest service improvement to significantly reduce the amount of time spent by retailers manually keying in barcodes or ECP numbers (unique to eBay parcels).

The new feature, which is launching on 15 October, means that when a retailer manually types in a barcode/ECP code that won't scan, the terminal automatically completes the code once enough digits have been entered to trigger recognition.

Parcel codes can be anywhere from 11 – 16 characters long depending on the carrier, but PayPoint's new innovation can cut this down to as little as three manually typed characters before it recognises and auto-populates the field. By reducing keying in and transaction times, predictive text is especially helpful to retailers during peak periods.

Peace of mind is an added benefit as the retailer knows that the parcel is in the store as it's recognised by the terminal. The feature also reduces potential errors, as the code won't be recognised if not typed in correctly.

This breakthrough adds to a year of innovation and development for the PayPoint parcels proposition, including the launch of the StoreScan and Inventory Scan. StoreScan is a free-to-use app that enables retailers to process parcels quickly and easily, direct from their mobile phone. Meanwhile, Inventory Scan allows retailers to scan any parcel in their store – either by its barcode or by optical character recognition (OCR) – and check its status with a quick audit, helping retailers to operate their business more efficiently and identify expired parcels more easily.

Gary Winter, Parcels Director at PayPoint, commented: *"The launch of predictive text for parcels is just one of the many ways we are continuing to innovate and transform the services we offer to our convenience partners. Not only will this feature help retailers to manage their parcels more efficiently, but will also lead to a reduction in customer waiting times."*

Retailers who are interested in joining the Collect+ network can learn more by visiting www.paypoint.com or by calling 01707 537 014.

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ABOUT PAYPOINT

In thousands of retail locations, at home and on the move, we make life more convenient for everyone.

For retailers, we offer innovative and time-saving technology that empowers convenience retailers in the UK and Romania to achieve higher footfall and increased spend so they can grow their businesses profitably. Our innovative retail services platform, PayPoint One, is now live in over 14,000 stores in the UK and offers everything a modern convenience store needs, from parcels and contactless card payments to EPoS and bill payment services. Our technology helps retailers to serve customers quickly, improve business efficiency and stay connected to their stores from anywhere.

We help millions of people to control their household finances, make essential payments and access in-store services, like parcel collections and drop-offs. Our UK network of 28,000 stores is bigger than all banks, supermarkets and Post Offices together, putting us at the heart of communities nationwide.

For clients of all sizes we provide cutting-edge payments technologies without the need for capital investment. Our seamlessly integrated multichannel payments solution, MultiPay, is a one-stop shop for customer payments. PayPoint helps over 500 consumer service providers to save time and money while making it easier for their customers to pay – via any channel and on any device.