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# Scotmid extends deal with PayPoint

**Welwyn Garden City, 27<sup>th</sup> July 2020:** Scotmid, which incorporates 188 convenience stores and 87 Semichem health & beauty stores across Scotland, Northern Ireland and the North of England and has over 4,000 staff, has announced an extension to its partnership with PayPoint.

The deal will see the continuation of PayPoint services across 211 Scotmid, Lakes & Dales and Semichem stores. A major benefit is the provision of PayPoint's Cash Out service, which enables payments to be made to vulnerable people. During the last three months of the pandemic, more than 44,000 Cash Out payments have been processed through Scotmid stores. This has helped provide customers with access to emergency funds to a total value of £1.5m.

Scotmid has also recently taken customer service and operational efficiency further by using PayPoint's Collect+ Store Scan app in their stores. It is the first multiple retailer to use the app across their handheld devices, allowing parcels to be processed anywhere in store.

With more than half of PayPoint transactions taking place outside of office hours, communities served by Scotmid can continue to access payment and parcel services at a time of their choosing to fit with their busy lives, including Ridacard payments for Lothian Buses and payments for more than 20 Scottish Councils.

Danny Vant, Client Services Director at PayPoint, said: "We are delighted to have the opportunity to support another regional Co-operative Society and help transform convenience services across Scotland, Northern Ireland and the North of England. Scotmid's trading area means PayPoint will be helping a significant portion of the population to shop and pay their bills, all in the same place, using the latest and best retail technology."

Gavin Randell, Retail Operations Director at Scotmid said: "We have a well established relationship with PayPoint, spanning nearly two decades. The extension of this partnership will enable us to continue offering a flexible and valuable service to the communities we serve, and integration of the PPOS system will help our store teams improve their operations even further."

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### **About PayPoint**

In thousands of retail locations, at home and on the move, we make life more convenient for everyone.

For retailers, we offer innovative and time-saving technology that empowers convenience retailers in the UK and Romania to achieve higher footfall and increased spend so they can grow their businesses profitably. Our innovative retail services platform, PayPoint One, is now live in over 16,000 stores in the UK and offers everything a modern convenience store needs, from parcels and contactless card payments to EPoS and bill payment services. Our technology helps retailers to serve customers quickly, improve business efficiency and stay connected to their stores from anywhere.

We help millions of people to control their household finances, make essential payments and access in-store services, like parcel collections and drop-offs. Our UK network of 27,000 stores is bigger than all banks, supermarkets and Post Offices together, putting us at the heart of communities nationwide.

For clients of all sizes we provide cutting-edge payments technologies without the need for capital investment. Our seamlessly integrated multichannel payments solution, MultiPay, is a one-stop shop for customer payments. PayPoint helps over 500 consumer service providers to save time and money while making it easier for their customers to pay – via any channel and on any device.

### **ABOUT SCOTMID**

Scotmid Co-operative is Scotland's largest independent co-operative and has been at the heart of Scottish communities since 1859. Our businesses include Scotmid Co-operative, Lakes & Dales Co-operative, Semichem, Funeral Directors, Post Offices and our property division. The Society employs 4,800 people in Scotland, Northern Ireland and the North of England across nearly 290 retail outlets. As a co-operative society, Scotmid is owned by its members, who each have an equal say in how we are run. We are true to our co-operative values and principles.