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Scottish Power and PayPoint announce new services to partnership

Welwyn Garden City, 20th December 2023: PayPoint and ScottishPower have today announced new services for their partnership, allowing customers with smart meters to add credit using the PayPoint network.

ScottishPower customers now have an additional 28,000 PayPoint retail locations where they can add credit to their energy meter in cash or card, increasing the convenience of topping up in store. Customers can now show a barcode from their ScottishPower app or a letter to top up their smart meter, as well as using traditional energy keys and cards.

Through this partnership expansion, customers can now go into PayPoint stores at their convenience with just their mobile app, making energy payments simpler and easier than ever.

The new service, known as SMETS2, allows customers to see how much energy they are using in real-time and see how much energy different appliances use, helping them cut down on what they are spending and when.

Jo Toolan, Client Services Director, PayPoint said: “We are thrilled to be extending our partnership with ScottishPower, supporting customers with a more convenient way to top up and manage their energy payments. Our retail partners play an important role in their communities, and the range of services they provide, including the expansion of this partnership, will bring more customers to their stores.”